the co-operators®
A Better Place For You®

GROUP BENEFITS
CRITICAL ILLNESS - PHYSICIAN STATEMENT
CONGENITAL HEART DISEASE

MAILING ADDRESS

Mail: Co-operators Life Insurance Company
Life Claims Department
1900 Albert Street
Regina SK S4P 4K8

Phone: 1-866-442-3098

Fax: 1-866-889-9925

INSTRUCTIONS

Please print clearly and be sure all sections are complete to avoid delays in processing the claim.

The confidential Medical Information section is to be completed by your physician.

The Patient's parent/legal guardian is responsible for the cost of completing this form.

Condition(s) listed above may or may not be covered under your Policy. **Please refer to your Contract to confirm coverage for the condition claimed.**

The completed form must be faxed directly from the Physician's office or the original can be mailed to the address provided.

1. PATIENT INFORMATION (TO BE COMPLETED BY PATIENT)

Patient _____ _____ _____ Date of Birth _____
First Name Initial Last Name MMM/DD/YYYY

Group _____ Account _____ Certificate _____

2. MEDICAL INFORMATION (TO BE COMPLETED BY THE PHYSICIAN)

1. **PLEASE PROVIDE COPIES OF YOUR OFFICE RECORDS, INVESTIGATIONS PERFORMED (INCLUDING ECHOCARDIOGRAM OR TRANSESOPHAGEAL ECHOCARDIOGRAM (TEE), CARDIAC CATHERTERIZATION, CHEST X-RAY, ECG OR EKG, MRI), LAB WORK, DIAGNOSTICS, CONSULTATION REPORTS AND HOSPITALIZATION SUMMARIES.**

2. Indicate the diagnosis for this patient:

_____

_____

_____

3. Date of Diagnosis _____
MMM/DD/YYYY

4. Was this diagnosis made by a Pediatric Cardiologist in Canada? ☐ Yes ☐ No

   Please provide name of physician: _____

5. Date the diagnosis or possible diagnosis of Congenital Heart Disease was first discussed with the parent/guardian of this patient _____
MMM/DD/YYYY

6. When was the disease diagnosed? ☐ Pre-Natal ☐ Post-Delivery

7. Are you the patient's usual physician? ☐ Yes ☐ No

   If no, please provide the full name and address of this patient's usual physician:

_____

_____

_____

8. Which of the following were observed in your patient that led to the diagnosis:

   ☐ Easily Fatigued
   ☐ Rapid Breathing
   ☐ Poor Blood Circulation
   ☐ Cyanosis
   ☐ Other (ie. prenatal ultrasound) _____

9. Date you were first consulted regarding this illness _____
MMM/DD/YYYY

10. Please describe the patient's current clinical presentation and treatment protocol:

_____

_____

_____

2. MEDICAL INFORMATION (CONTINUED)

11. Is there any record of related illnesses in the patient's family history? ☐ Yes ☐ No

If yes, state relationship of relative, nature of illness and the age at which the illness was diagnosed:

_____

_____

_____

12. Please provide details of anything in the patient's personal medical history (including prenatal, birth, maternal or chromosomal history) or family history which would have increased the risk or contributed to his/her condition:

_____

_____

_____

13. Please provide the name and address of all consultants, specialists or hospitals to which your patient has been referred or attended for this condition:

_____

_____

_____

14. Please provide any information you feel would be relevant to our review of your patient's claim for benefits:

_____

_____

_____

3. PHYSICIAN INFORMATION AND AUTHORIZATION

I hereby certify that the information provided in this request is true, complete and accurate. I acknowledge that the information in this statement will be kept in a claim file with the insurer and might be accessible by the patient or third parties to whom access has been granted or those authorized by law.

If you would like The Co-operators to communicate with you by email about this claim, please provide your email _____

Co-operators Life Insurance Company uses reasonable safeguards to protect all information it collects, uses, retains and discloses in the course of conducting business. However, the internet is not a secure medium and we do not use email encryption. As such, we cannot guarantee complete privacy and confidentiality of any email transmissions. This includes the email text and any attachments. By authorizing communication by email, you are acknowledging that you have read and understood this notice and disclaimer and are consenting to the transmission of your personal information using email knowing the email and any attachments may be subject to unauthorized access, use or disclosure by third parties. You agree that Co-operators Life Insurance Company is not responsible or liable for any damages or losses you or any other person may suffer as a result of any breach of privacy, confidentiality or security by transmission of your personal information using email communication. If you no longer wish to communicate with Co-operators Life Insurance Company by email, please send notification to Group_life_claims@cooperators.ca.

Our contract requires that a covered illness be diagnosed by a Medical Practitioner who cannot be:

a) the Life Insured,
b) related to the Life Insured, or
c) a business associate of the Life Insured.

Is your relationship to the Life Insured either a, b or c? ☐ Yes ☐ No

Physician _____ _____ _____
First Name Initial Last Name

Specialty _____

Physician's Stamp

Address _____ _____ _____ _____
Street City Province Postal Code

Telephone Number (_____) _____ Fax Number (_____)_____

Physician Signature _____ Date _____
MMM/DD/YYYY

3. PHYSICIAN INFORMATION AND AUTHORIZATION (CONTINUED)

Co-operators Life Insurance Company Privacy Statement

At The Co-operators, we recognize and respect the importance of privacy. When you apply for insurance or open an account with us, we will ask for your consent to collect, use, keep and share your personal information. We will explain what information we need, what we will use it for and who we will share it with. We will open a confidential file to collect, use, keep and share your personal information for the purposes of confirming your identity, reviewing your insurance needs and determining suitability of our products and services for you, assessing your application for insurance, issuing and administering your policy, including assessing and processing claims, administering your investments, meeting our contractual and regulatory obligations, detecting and preventing fraud, and performing business and statistical analysis. We will not share your personal information for other purposes, except with your consent or as required or permitted by law.

We may tell you about products and services that may be of interest to you. You can tell us what information you want to receive from us and you can withdraw your consent at any time. You may access and correct, if needed, the personal information in your file by sending us a request in writing.

We limit access to your personal information to our staff and other people we have authorized who need to use it to perform their duties. This may include our third-party service providers who may use your personal information for processing, storage, analysis and disaster recovery purposes outside of Canada. They could be required by law to give your personal information to courts, governments or regulators outside of Canada. To protect your personal information, we ensure that privacy and security requirements are included in all third-party service provider contracts.

You can find more details about The Co-operators privacy policy at www.cooperators.ca. If you have any questions regarding our privacy policies or about how we collect, use, keep and share your personal information, please contact our Privacy Officer at The Co-operators at 1-888-887-7773, or by e-mail: privacy@cooperators.ca